



MOVEPROTECTION

Trunk Shipments

Terms & Conditions

Extended Protection Plan

In consideration of your payment to MoveProtection of the fee stated on the Confirmation of Protection, which describes the scope and limitations of the Protection Plan, we agree to accept certain financial liabilities (subject to limitations) for actual physical loss of, or damage to, your shipment as defined herein and subject to the following terms and conditions:

Protected Property:

Household goods and personal effects, which you (owner or owner's agent) own and are included in the Itemized Descriptive Condition Inventory at origin.

Geographical Area:

- World to World
- Known areas of disturbance or unrest and any place in Held Cover status by Lloyd's of London

Protection:

We agree to accept financial responsibility (subject to limitations) for actual physical loss of, or damage to, your Protected Property while moving under arrangements by Trunk approved transporters, and subject to these Terms and Conditions:

Coverage:

This Extended Protection Plan provides a safeguard against certain named perils (those listed below) in the event your shipment suffers from loss or damage and other causes unless they are otherwise excluded in these terms.

- Collision, upset, and/or overturn of carrying conveyance
- Fire and/or lightning
- Flood (the rising of waterways)
- Windstorm and / or hail
- Other causes of loss or damage are also protected against, provided they are not excluded or prohibited in this document

Packed By Owner Packing Coverage Limitations:

Coverage for damage to property in self-packed Kuboxes if the damage is directly caused by the Perils listed above.

Important Limitations

- Consequential Loss (a loss which is not directly related to, or from, an item on the shipment inventory; for example: missing an appointment because necessary clothing was damaged) is not protected.
- Recoverable loss is limited to the cost of repairing or replacing the item with one of like kind and quality. Standard market value of the item will be applied.
- Loss of data from any DVD, CD, tape, hard drive, flash drive or other means of electronic storage. The media is protected.
- Delay of delivery: any loss due to delay of delivery is not covered.
- Any terrorist or any person acting from a political motive
- Loss or damage primarily due to Acts of God, including named storms
- Loss or damage to jewelry, furs, stones, cash, currency, or bank notes, deeds, traveler's cheques, coins or collections of any type, alcoholic beverages, negotiable items, personal papers, personal documents, or records (regardless of the media containing them), photographs, firearms, ammunition / associated items, boats, or contraband
- Gaming computers and related equipment are not covered
- Wrinkled or soiled clothing, linens, drapes, and rugs or other textiles
- Marring, scratching, denting, chipping, or rubbing on items

- Non-delivery of a shipping package if the signed delivery receipt shows that all packages were delivered to the destination
- Items not listed on the inventory prepared at origin. Items not shipped are not insured
- Appraisal fees, shipping charges, and damages caused during assembly or disassembly, items having no commercial value and items of sentimental value.
- Delicate and fragile items, including but not limited to, paintings, framed pictures, and glass, are not covered in the absence of apparent external physical damage to the Kubox.
- Real estate property damage and/or any service-related issues, including, but not limited to shipment delays, etc.
- Reassembly of disassembled items is specifically excluded from Protection

General Conditions:

Declared Value:

Protected property must be declared. The total amount declared is the total amount recoverable.

There is no protection for any item, pair, or set with a value excess of US \$1,500, unless it is separately declared. If an itemized valued inventory has been submitted with the protection document, the maximum liability shall not exceed the indicated amount per item. In no instance shall our total liability exceed the protected value. The Declared Value must be for the complete shipment and not certain items within it.

The protection is on a replacement cost basis with no deduction for depreciation.

Duration of Obligation:

This protection begins when your Kubox(s) is accepted by the transporting company at origin and is in their care, custody, and control. In the event transit of the protected property is not arranged on a door-to-door basis, this coverage ceases when the protected property is no longer in your Trunk approved transporting companies care, custody, or control. Any loss or damage must be noted and documented at that time.

Example: Your shipment delivers from the transporting companies' conveyance into a self- or mini storage or your garage or other unsecured facility.

Claims

Claim Notification:

In the event of loss or damage which may give rise to a claim under this protection plan, you must give immediate notice to MoveProtection at Claims@MoveProtection.com no later than ten business days after delivery of your property. You must present your fully documented claim in its entirety to us no later than ten (10) business days after the original notification of your intent to file a claim. Failure to provide either the required notice or to submit a fully documented claim will prevent you from receiving payment under this Protection.

Claim Filing:

Your claim is deemed as received by MoveProtection after it is completed and submitted on the Trunk website.

Right of Inspection:

Any item of \$750 or greater should be retained for inspection unless it presents a hazard. In the event a broken item of \$750 value or more presents a safety hazard, pictures clearly indicating the item and the issue with the item, will serve and the item may be disposed of.

Substantiation of Value:

You may need to substantiate the market value of items claimed. Substantiation could be in the form of verification of value by a disinterested third party. Information from retail websites such as Amazon may assist in the identification and value of the item(s). Purchase receipts, appraisals by members of the American Society of Appraisers, insurance schedules, photographs and similar documentation may be requested as available.

Adjustment:

As a condition of this Protection Plan, MoveProtection may, in whole or in part, replace lost or damaged items or, at our option, have damaged items repaired or make cash payment not to exceed the declared value or market value of the lost or damaged item.

Salvage:

If we pay to replace or repair as shown on the inventory for a damaged article, MoveProtection, at its option, has the right to pick up and salvage the damaged article.

Waiver and Assignment:

In consideration of this Protection Plan, you agree to waive any and all direct or indirect claims against MoveProtection and its agents and contractors related to loss or damage to the protected property, except as protected under these terms and conditions. Upon payment for any loss or damage under this protection, MoveProtection will automatically be assigned all your interest in any claim against any other party to seek recovery for the loss or damage. You agree to fully cooperate with MoveProtection in providing testimony, statements, documents, etc., as necessary for the pursuit of recoveries from service providers.

Duty to Defend:

MoveProtection does not agree to provide any defense of your interests in any legal or arbitration proceedings.

Forwarding:

If the transportation of your protected property terminates short of the MoveProtection approved destination, we will not pay charges to unload, sort, and forward the protected property to the final destination specified on the Confirmation of Protection form. Such expenses are properly the duty of the transportation provider.

Storage in Transit:

This Protection includes protection for sixty (60) days Storage in Transit, storage at origin, and/or destination within an approved transporting firm's-controlled access warehouse and any warehouse utilized in the customs process.

High Value Items:

Any shipped item or set of items valued at over US \$750 per item or set must be specifically declared and valued prior to issuance of this document. Failure to comply will limit recovery to a maximum of US \$750 per item or set.

Misrepresentation and Fraud:

This document shall be void if you have concealed or misrepresented any material fact or circumstance concerning this Protection or the subject thereof. Notwithstanding any requirement, term, or condition

of any contract or other document with the respect to which this document is issued, the Protection afforded by the Plan listed on this document is subject to the terms of such Plan.

Agency: It is understood and agreed that any person authorized by you to order this Protection is acting as your agent and is aware of the contract terms and conditions.

Your Duties and Responsibilities:

Reasonable Dispatch:

It is a condition of this Protection that you shall act with reasonable dispatch in all circumstances within your control.

General Notes

If shipment is loaded out of storage, self, or moving company's facility, where no prior coverage was provided by MoveProtection, a new complete and descriptive inventory must be prepared, identifying each item and its condition. All settlements will be in US dollars. Settlement will be based upon replacement cost at origin

Cancellation

This Protection cannot be cancelled once the transport process has begun.

Voluntary cancellation must be done under the following conditions:

Notification within 48 business hours prior to packing or moving date, whichever comes first, as indicated on the original Confirmation of Protection form. This can be done in writing via letter, fax, or email with our acknowledgement of receipt. A \$30 cancellation fee will be assessed.